The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-520-6728. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>MedMutual.com/SBC</u> or call 1-877-520-6728 to request a copy.

| Important Questions  | Answers   | Why This Matters:   |
|--|---|---|
| What is the overall <u>deductible</u> ?                            | \$500/single  | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your <u>deductible?</u> | Yes. Certain <u>preventive care</u> is<br>covered and paid by the <u>plan</u> before<br>you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>service</u> s at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services?          | Yes, \$100 (generic prescriptions),<br>\$300 (brand name prescriptions)/single  | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services   |
| What is the <u>out-of-pocket limit</u><br>for this <u>plan</u> ?   | <b>\$1,500</b> /single  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the<br>out-of-pocket limit?                | Cost sharing for prescription drugs,<br>premiums, balance-billed charges and<br>health care this plan doesn't cover.      | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use a <u>network provider</u> ?           | Not applicable  | This <b>plan</b> does not use a <b>provider</b> network. You can receive covered services from any provider.  |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?         | No  | You can see the <b>specialist</b> you choose without a <b>referral.</b>   |



All <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies. Services with <u>copayments</u> are covered before you meet your <u>deductible</u>, unless otherwise specified.

| Common Medical Event   | Services You May Need                               | What You Will Pay   | Limitations, Exceptions, & Other<br>Important Information   |
|--|---|---|---|
| If you visit a health care<br><u>provider's</u> office or clinic | Primary care visit to treat an injury or illness    | 20% coinsurance   | None  |
|  | <u>Specialist</u> visit                             | 20% coinsurance   | None  |
|  | Preventive care/ screening/<br>immunization         | No charge   | You may have to pay for services<br>that aren't <u>preventive</u> . Ask your<br><u>provider</u> if the services you need are<br><u>preventive</u> . Then check what your<br><u>plan</u> will pay for. |
| If you have a test   | <u>Diagnostic test (</u> x-ray)                     | 20% <u>coinsurance</u>  | None  |
|  | Diagnostic test (blood work)                        | No charge after <u>deductible</u> at Physician or Independent<br>Lab; 20% <u>coinsurance</u> for all other places | None  |
|  | Imaging (CT/PET scans, MRIs)                        | 20% <u>coinsurance</u>  | None  |
| If you need drugs to treat your                                  | Drug Out of Pocket Limit - Single                   | \$2,450 Preferred   | None  |
| illness or condition<br>More information about                   | Generic copay - retail Tier 1                       | 20% <u>coinsurance</u> , \$8 max (Preferred); 25% <u>coinsurance</u><br>\$11 max (Non-preferred)                  | Covers up to a 30-day supply.   |
| prescription drug  | Generic copay - home delivery Tier 1                | 20% coinsurance, \$20 max   | Covers a 61-90 day supply   |
| <b>coverage</b> is available at www.express-scripts.com          | Preferred brand copay - retail Tier 2               | 30% <u>coinsurance</u> , \$60 max (Preferred); 35%<br><u>coinsurance</u> , \$65 max (Non-preferred)               | Covers up to a 30-day supply.   |
|  | Preferred brand copay - home delivery<br>Tier 2     | 30% <u>coinsurance</u> , \$150 max  | Covers a 61-90 day supply   |
|  | Non-preferred brand copay - retail Tier 3           | Not Covered   | Excluded Service  |
|  | Non-preferred brand copay - home<br>delivery Tier 3 | Not Covered   | Excluded Service  |
|  |   |   |   |
| If you have outpatient surgery                                   | Facility fee (e.g., ambulatory surgery center)      | 20% <u>coinsurance</u>  | None  |
|  | Physician/surgeon fees (Outpatient)                 | 20% <u>coinsurance</u>  | None  |
| If you need immediate medical                                    | Emergency room care                                 | \$50 copay/visit  | None  |
| attention  | Emergency medical transportation                    | 20% coinsurance   | None  |
|  | Urgent care   | \$50 copay/visit  | None  |

| Common Medical Event   | Services You May Need                                 | What You Will Pay                                     | Limitations, Exceptions, & Other<br>Important Information  |
|--|---|---|--|
| If you have a hospital stay  | Facility fee (e.g., hospital room)                    | 20% <u>coinsurance</u>                                | None   |
|  | Physician/ surgeon fee (inpatient)                    | 20% coinsurance                                       | None   |
| If you need mental health,   | Outpatient services                                   | Benefits paid based on corresponding medical benefits | None   |
| behavioral health, or substance abuse services                       | Inpatient services                                    | Benefits paid based on corresponding medical benefits | None   |
| If you are pregnant  | Office visits   | No charge   | <u>Cost sharing</u> does not apply to<br>certain <u>preventive services</u> .<br>Depending on the type of services,<br>copay, <u>coinsurance</u> or <u>deductible</u><br>may apply. Maternity care may<br>include tests and services described<br>elsewhere in the SBC (i.e.<br>ultrasound). |
|  | Childbirth/delivery professional services             | 20% <u>coinsurance</u>                                | None   |
|  | Childbirth/delivery facility services                 | 20% <u>coinsurance</u>                                | None   |
| If you need help recovering or<br>have other special health<br>needs | Home health care                                      | 20% coinsurance                                       | None   |
|  | <u>Rehabilitation services (</u> Physical<br>Therapy) | 20% <u>coinsurance</u>                                | None   |
|  | <u>Habilitation services</u> (Occupational Therapy)   | 20% <u>coinsurance</u>                                | None   |
|  | <u>Habilitation services</u> (Speech<br>Therapy)      | 20% <u>coinsurance</u>                                | None   |
|  | Skilled nursing care                                  | 20% <u>coinsurance</u>                                | (365 days per benefit period)  |
|  | Durable medical equipment                             | 20% coinsurance                                       | None   |
|  | Hospice services                                      | 20% coinsurance                                       | None   |
| If your child needs dental or  | Children's eye exam                                   | No charge   | None   |
| eye care   | Children's glasses                                    | Not Covered   | Excluded Service   |
|  | Children's dental check-up                            | Not Covered   | Excluded Service   |

# **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)       |   |  |  |  |
|--|---|--|--|--|
| <ul> <li>Acupuncture</li> <li>Children's dental check-up</li> <li>Children's glasses</li> <li>Cosmetic Surgery</li> <li>Dental Care (Adult)</li> </ul> | <ul> <li>Hearing Aids</li> <li>Infertility Treatment</li> <li>Long-Term Care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Non-preferred brand copay - home delivery Tier 3</li> </ul> | <ul> <li>Non-preferred brand copay - retail Tier 3</li> <li>Private-Duty Nursing</li> <li>Routine Eye Care (Adult)</li> <li>Routine Foot Care</li> <li>Weight Loss Programs</li> </ul> |  |  |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Bariatric Surgery

Chiropractic Care

Your Rights to Continue Coverage: If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-877-520-6728. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 X61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact your <u>plan</u> at 1-877-520-6728.

#### Does this plan provide Minimum Essential Coverage? Yes.

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

# Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

------To see examples of how this plan might cover costs for sample medical situations, see the next section-------

The coverage example numbers assume that the patient does not use an HRA or FSA. If you participate in an HRA or FSA and use it to pay for out-of-pocket expenses, then your costs may be lower.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded service</u>s under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| <b>Peg is having a baby</b><br>(9 months of in-network pre-natal care and a<br>hospital delivery)   |                          | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a<br>well-controlled condition)   |                          | <b>Mia's Simple Fracture</b><br>(in-network emergency room visit and follow up<br>care)   |                          |
|---|--------------------------|---|--------------------------|---|--------------------------|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>  | \$0<br>20%<br>20%<br>20% | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>            | \$0<br>20%<br>20%<br>20% | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul> | \$0<br>20%<br>20%<br>20% |
| This EXAMPLE event includes services like:<br>Specialist office visits ( <i>prenatal care</i> )<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br>Diagnostic tests ( <i>ultrasounds and blood work</i> )<br>Specialist visit ( <i>anesthesia</i> ) |                          | This EXAMPLE event includes services like:Primary care physician office visits (including diseaseeducation)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter) |                          | This EXAMPLE event includes services like:Emergency room care (including medical supplies)Diagnostic test (x-ray)Durable medical equipment (crutches)Rehabilitation services (physical therapy) |                          |
| Total Example Cost  | \$12,800                 | Total Example Cost  | \$7,400                  | Total Example Cost  | \$1,900                  |
| In this example, Peg would pay:   |                          | In this example, Joe would pay:   |                          | In this example, Mia would pay:   |                          |
| Cost Sharing Deductibles* \$500   |                          | Cost Sharing Deductibles*   | \$500                    | Cost Sharing Deductibles*   | \$500                    |
| Copayments  | \$0                      | Copayments  | \$0                      | Copayments  | \$50                     |
| Coinsurance   | \$1,000                  | Coinsurance   | \$1,000                  | Coinsurance   | \$200                    |
| What isn't covered  |                          | What isn't covered  |                          | What isn't covered  |                          |
| Limits or exclusions  | \$60                     | Limits or exclusions  | \$60                     | Limits or exclusions  | \$0                      |
| The total Peg would pay is  | \$1,560                  | The total Joe would pay is  | \$1,560                  | The total Mia would pay is  | \$750                    |

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-877-520-6728.

\*Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

# Multi-Language Interpreter Services & Nondiscrimination Notice



This document notifies individuals of how to seek assistance if they speak a language other than English.

#### Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-382-5729 (TTY: 711).

#### Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-382-5729 (TTY: 711)。

#### German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-382-5729 (TTY: 711).

#### Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك ( بالمجان. اتصل برقم 5729-382-800-1 رقم هاتف الصم والبكم 711).

#### Pennsylvania Dutch

Wann du Deitsch schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-382-5729 (TTY: 711).

#### Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-382-5729 (телетайп: 711).

#### French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-382-5729 (ATS: 711).

#### Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-382-5729 (TTY: 711).

#### Navajo

Díí baa akó nínízin: Díí saad bee yáníłti' go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, kojį' hódíílnih 1-800-382-5729 (TTY: 711).

#### Oromo

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-382-5729 (TTY: 711).

#### Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-382-5729 (TTY: 711)번으로 전화해 주십시오.

#### Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-382-5729 (TTY: 711).

#### Japanese

注意事項:日本語を話される場合、無料の言語支援を ご利用いただけます。1-800-382-5729 (TTY: 711) ま で、お電話にてご連絡ください。

#### Dutch

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-800-382-5729 (TTY: 711).

#### Ukrainian

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-382-5729 (телетайп: 711).

#### Romanian

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-382-5729 (TTY: 711).

#### Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-382-5729 (TTY: 711).

# QUESTIONS ABOUT YOUR BENEFITS OR OTHER INQUIRIES ABOUT YOUR HEALTH INSURANCE SHOULD BE DIRECTED TO MEDICAL MUTUAL'S CUSTOMER CARE DEPARTMENT AT 1-800-382-5729.

## **Nondiscrimination Notice**

Medical Mutual of Ohio complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex in its operation of health programs and activities. Medical Mutual does not exclude people or treat them differently because of race, color, national origin, age, disability or sex in its operation of health programs and activities.

- Medical Mutual provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, etc.).
- Medical Mutual provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services or if you believe Medical Mutual failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, with respect to your health care benefits or services, you can submit a written complaint to the person listed below. Please include as much detail as possible in your written complaint to allow us to effectively research and respond.

#### **Civil Rights Coordinator**

Medical Mutual of Ohio 2060 East Ninth Street Cleveland, OH 44115-1355 MZ: 01-10-1900 **Email:** CivilRightsCoordinator@MedMutual.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

 Electronically through the Office for Civil Rights Complaint Portal available at: ocrportal.hhs.gov/ocr/portal/lobby.jsf

By mail at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F HHH Building Washington, DC 20201-0004

- By phone at: (800) 368-1019 (TDD: (800) 537-7697)
- Complaint forms are available at: hhs.gov/ocr/office/file/index.html