

OPERS Medicare Connector - *Action items*

It's time to take action!

Use the list below and the suggested timeframes as a guide. These are actions you should consider taking during the upcoming months as we move toward the OPERS Medicare Connector.

- 1 Complete your OneExchange online **Personal Profile** at www.medicare.oneexchange.com/opers.
- 2 If you don't have access to a computer, complete the personal information section within the OneExchange **Getting Started Guide** (*July/August*).
- 3 Schedule your **required Enrollment Call** with OneExchange (*July/August*).
- 4 Attend an optional **Get Ready with OneExchange in-person seminar or online webinar** presented by OPERS and OneExchange (*August/September*). Attendance is recommended if you require more information, but not required to enroll in a plan with OneExchange.
- 5 Research **Plan Options** through OneExchange online (*October through December*).
- 6 Make your **required Enrollment Call** to OneExchange at the assigned date and time (*October through December*).
- 7 Make your **Premium Payment** to insurance carrier – premium payment schedules vary by insurance carrier. Your initial monthly payment could be due as early as seven to ten days after your initial enrollment has been processed.

OPERS Medicare Connector – *What to Expect*

Check your mailbox for the following items you will receive in the coming months.

When	From who	Letter or publication
July	OPERS and OneExchange	OPERS Announcement Letter OneExchange Getting Started Guide
October	OneExchange	OneExchange Enrollment Guide features information dedicated to the enrollment process
October through December (7-10 days PRIOR to your enrollment call)	OneExchange	Appointment Confirmation Card serves as a helpful reminder for your appointment date and time
October through December (7-10 days AFTER your enrollment call)	OneExchange	Selection Confirmation Letter includes a confirmation number, name of the selected insurance carrier and plan selections, premium amount and coverage effective date Health Reimbursement Arrangement (HRA) information
October through December (arrives after your application is processed)	Your new insurance carrier	Plan Acceptance Confirmation Letter confirms enrollment into the plan and details any other important information
December	OneExchange	Getting Reimbursed Guide details the HRA program and how to access and manage your funds throughout the year